

## **Cancellation and refund Policy for Golden Jubilee celebration**

### **Registration Cancellation by Attendees/Ticket Holder**

- Tickets issued as part of the donation package are not applicable for any refund.
- Hotel booking cancellation and refund will follow the Hotel policy/guideline. MMC GJC Committee will not be involved in soliciting Hotel cancellations/refunds.
- The deadline to request refund (see table below) for an individual ticket is 11:59pm CST on August 11, 2019.
- Refund request received after the stated deadline will not be eligible for any amount of refund.
- All refund requests will be via email to [gjc@mahamandalchicago.org](mailto:gjc@mahamandalchicago.org). No phone calls/txt/social media request will be honored for refunds.
- All refund requests must be made by the purchaser or credit card holder of the transaction.
- Refund requests must include the name of the ticket holder and/or transaction number.
- Refund will be issued by check or a credit transaction at the discretion of the MMC GJC committee.
- Refund will not be applicable for ticket holders who choose not to attend (no show).
- All refunds will be issued after Oct 15, 2019

<b>Cancellation/Refund request by</b>	<b>Applicable Refund</b>
On or before 11:59pm CST of July 11, 2019	50% of the purchased ticket
On or before 11:59pm CST of August 11, 2019	20% of the purchased ticket
On or after 12:00am CST of August 12, 2019	0% of the purchased ticket [ No Refund]

### **Transfer by Attendees/Ticket Holder**

- All tickets are issued with named attendees.
- Tickets cannot be sold or transferred by the purchaser/ticket holder.

### **Proxy attendee**

- Proxy attendance will not be allowed admission for the Golden Jubilee Celebration Event
- However, a provision can be made for unavoidable circumstances with a confirmation and re issuance of ticket by MMC GJC team. Please email [gjc@mahamandalchicago.org](mailto:gjc@mahamandalchicago.org) for such requests.
- Such provision will be made available after Aug 12, 2019 and prior to October 6, 2019.
- Proxy attendee requests after October 6, 2019 will not be honored.